Being a Good Corporate Citizen in Open Source: Finding the right balance for collaboration between companies, individuals, and community

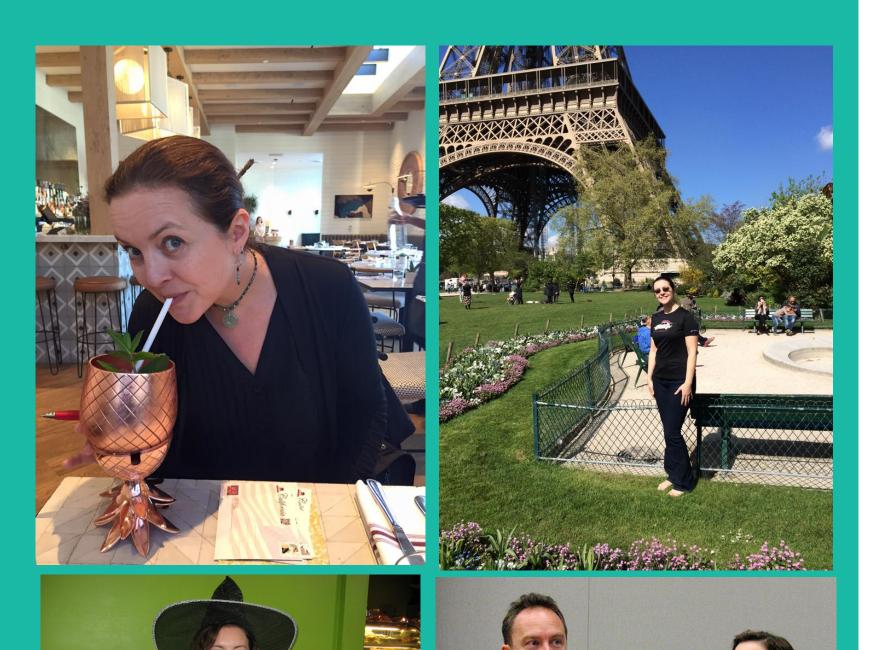
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Open Source Software Strategy Lead at Pivotal

UK Open Source Awards 2019 in Edinburgh

Pivotal®

Whoami



Photos by Josh Bancroft, Don Park

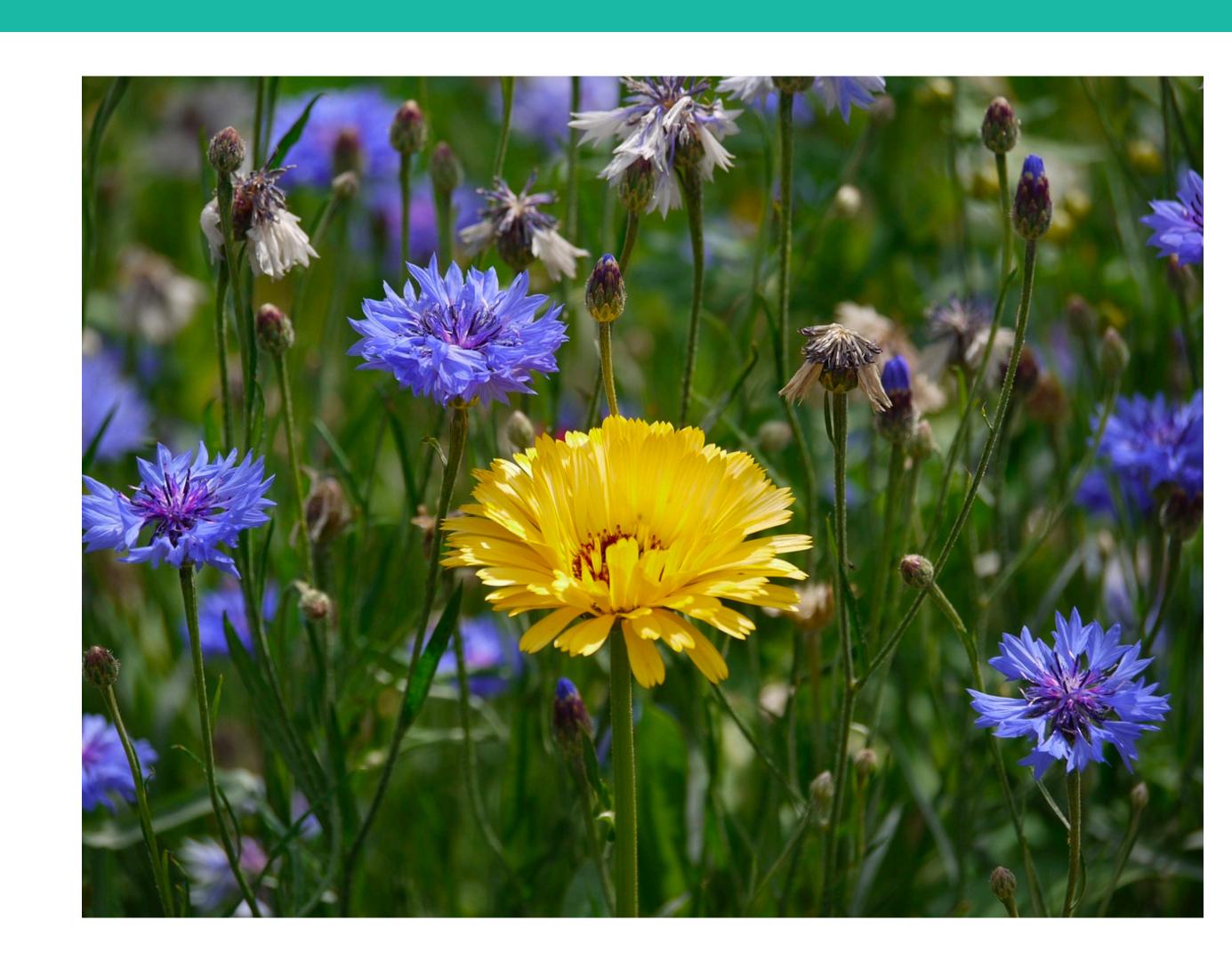
- Geek, traveler, reader
- 20+ year tech career focused on community & open source (Intel, Puppet Labs, Scale Factory, etc.)
- PhD from the University of Greenwich concentrating on Linux kernel collaboration
- Kubernetes contributor
- CHAOSS Governing Board / Maintainer

Collaboration in OSS Projects: individuals, companies, and communities

Individuals

Contributions

Leadership



Companies

Employees Contribute

Recruiting

Resources

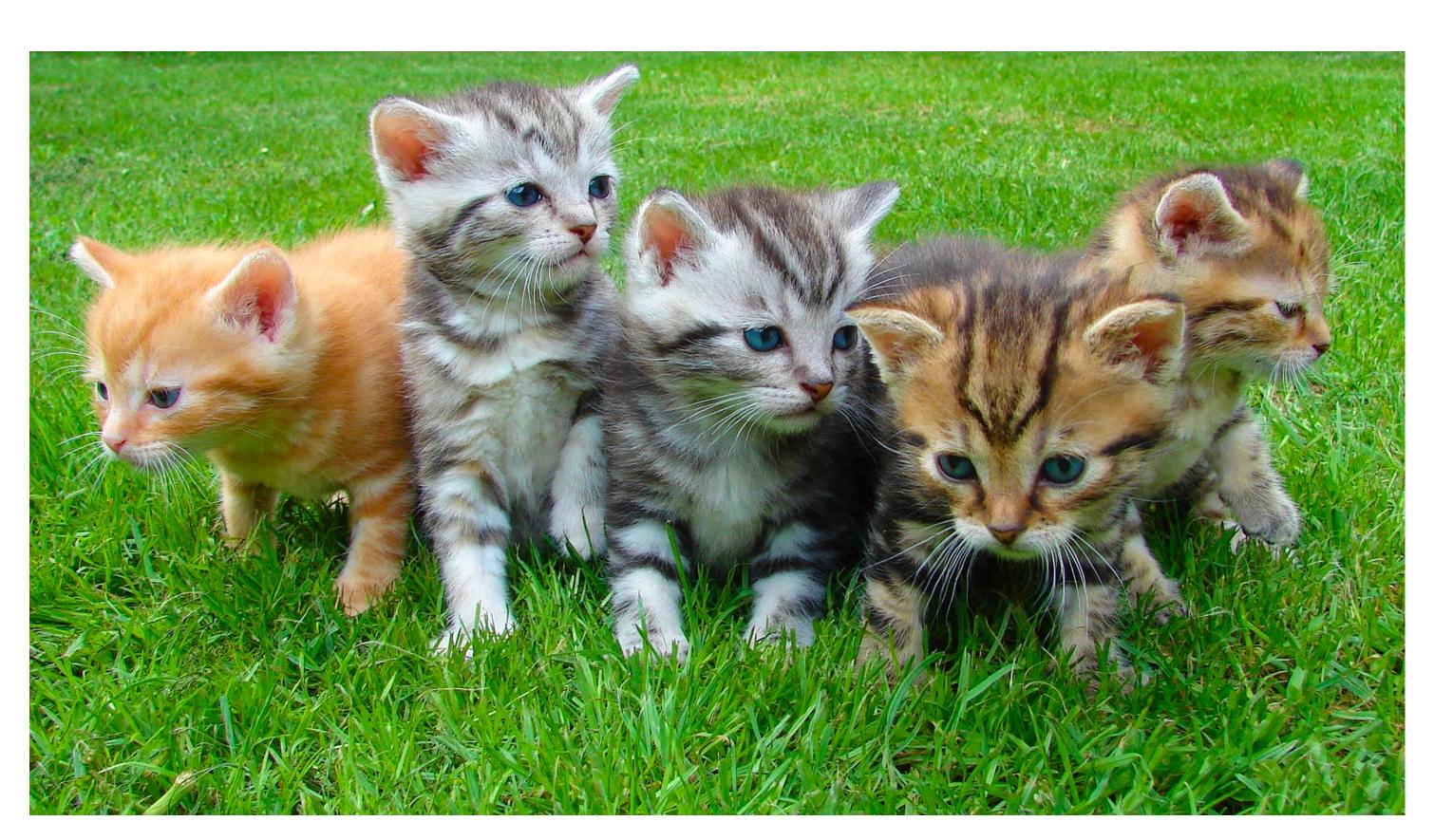


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Communities

Community = People

Small World



Contribution Strategy and Plans

Contribution Strategy and Plans

Align with business goals

Execs understand importance

Employees see their impact



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Which Open Source Projects?

Already Use

Existing Contributions

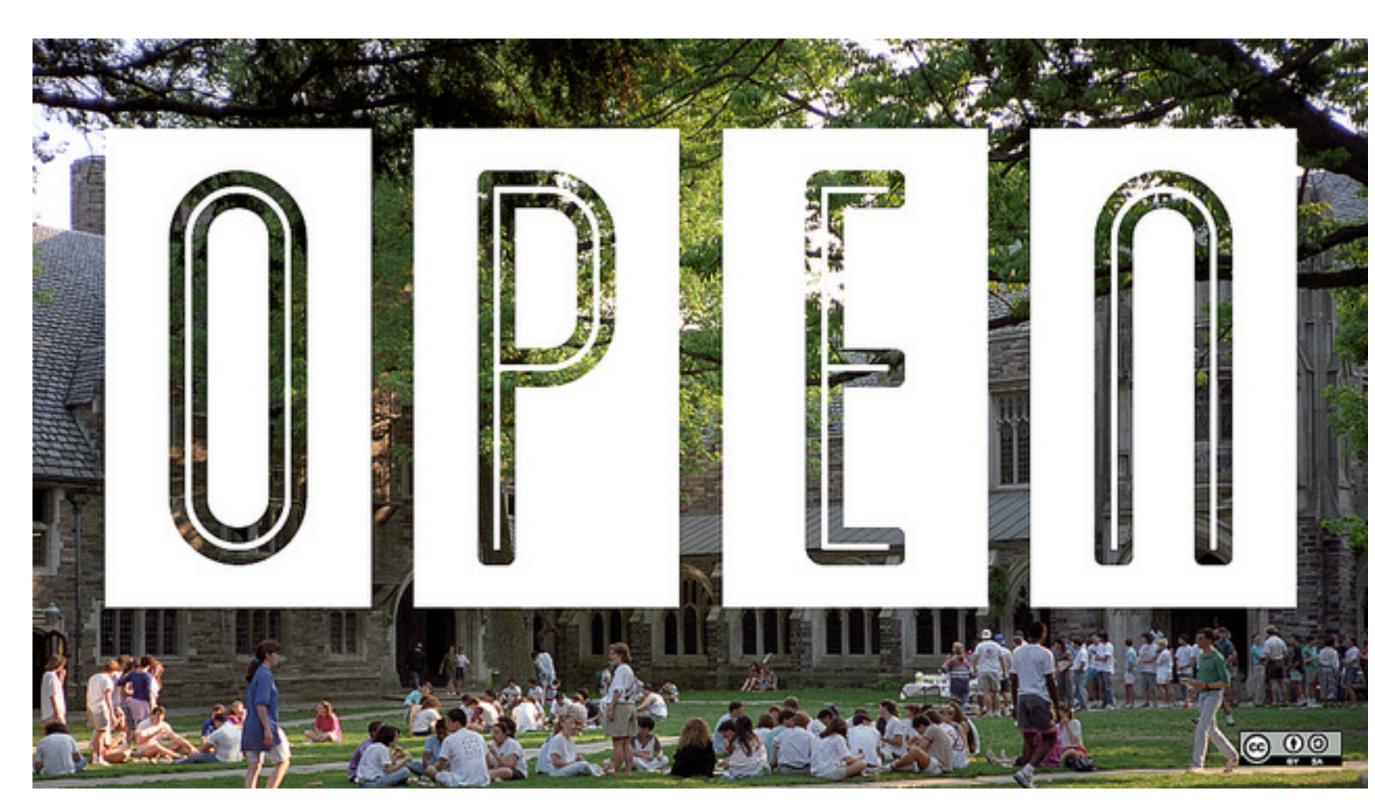


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Resources Required

Grow vs. Hire

Funding for Membership



Resources Required

Guidelines / Processes

OSS Program Office

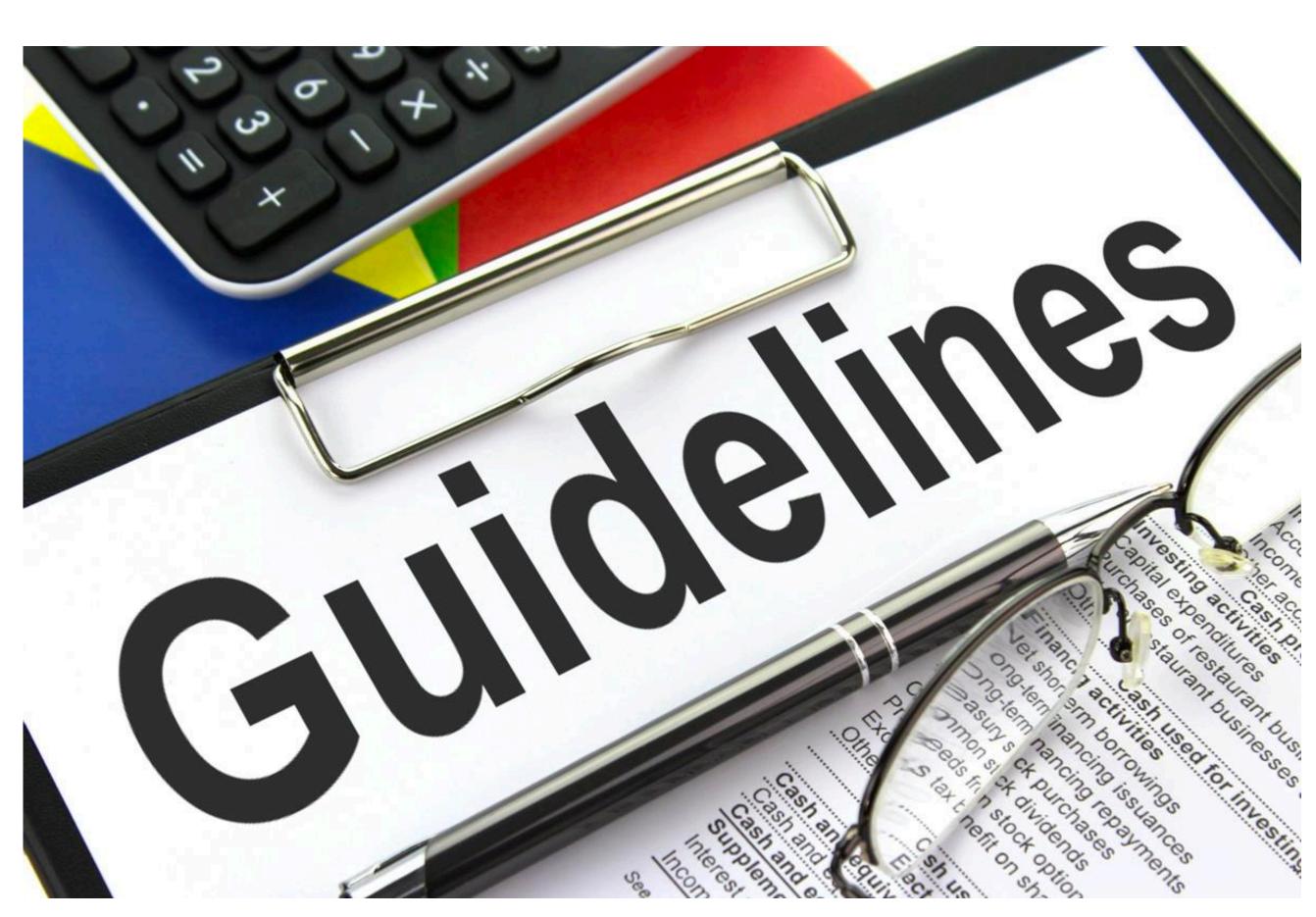
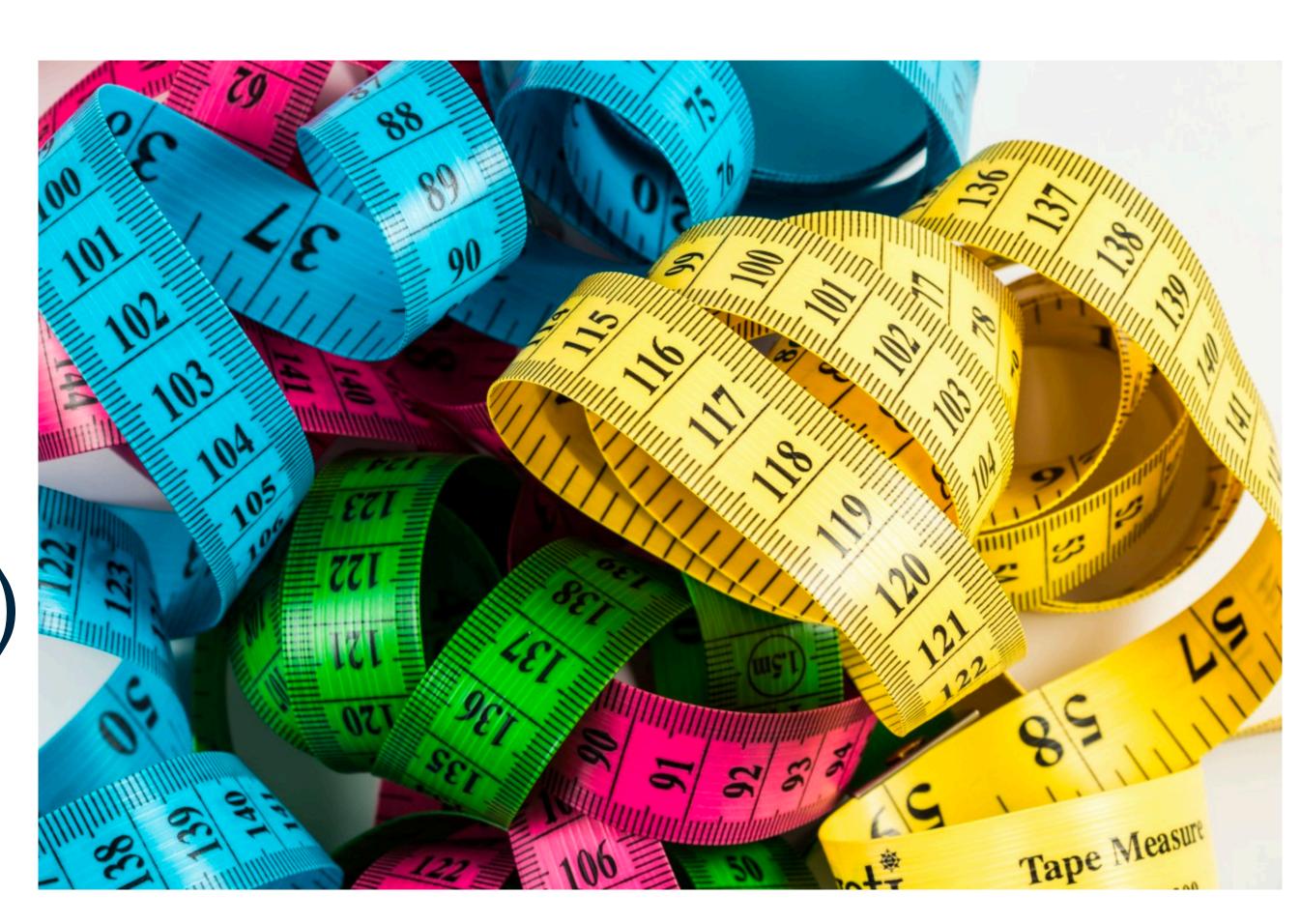


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Measure Success

Criteria for Success

Data Required (CHAOSS)



Good Corporate Citizen

Getting Started

Join

Read the Docs

Lurk & Understand

Start Small



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Learn from Feedback

Avoid Getting Defensive

May Need to Iterate



Work with the Community

Discuss Changes

Early and Often

Lack of Control



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Relationships

Attend Events

Get to Know People



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Upstream your Patches

Reduces Your Overhead

Benefits the Community

Right Thing to Do



Maintenance Expectations

Small Contributions vs.

Large Contributions



Open Sourcing Your Software

No Dumping

Maintenance

Community



Image by C. Watts CC BY

Resources / References

Learn more about open source collaboration and related topics.

Linux Foundation TODO Group

 https://www.linuxfoundation.org/ resources/open-source-guides/

GitHub

https://opensource.guide/

Red Hat's Opensource.com

 https://opensource.com/ resources

Thank You and Questions

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